

LifeTrail — Private Day Hikes Booking Conditions

LifeTrail (ABN 67 658 838 920) | Denmark, Western Australia | Last updated: May 2026

Making a Booking

Bookings are confirmed upon receipt of payment. By booking, you confirm that you and all participants have read and agree to these conditions. A person making a group booking is assumed to have authority to act on behalf of all members of that group.

Payment

All prices are per person and inclusive of GST. Full payment is required at the time of booking unless otherwise agreed in writing with LifeTrail.

Cancellations & Refunds

LifeTrail hikes are carefully planned. Please notify us as early as possible if your plans change. Your placement can be refunded or transferred based on the following timelines:

- **14+ days before:** Full refund (minus booking/admin fees)
- **7–13 days before:** 50% refund (minus booking/admin fees)
- **Less than 7 days / no-show:** No refund

Transfers:

- **Date transfer:** Permitted more than 7 days before your hike.
- **Name transfer:** You may transfer your booking to another person at any time, subject to written notice to LifeTrail before the hike. The incoming participant must meet all standard participation requirements.
- **Note:** Neither type of transfer is available within 7 days of the hike.

If LifeTrail Cancels or Reschedules

LifeTrail may cancel or reschedule a hike due to safety, environmental, or operational reasons. You will be offered a transfer to another date or a full refund (minus booking/admin fees). LifeTrail is not responsible for travel, accommodation, or meal costs. Travel insurance is recommended.

Weather

Hikes proceed in most weather conditions. Participant cancellations due to weather are not accepted.

Participants Under 18

Participants under 18 must be booked by a parent or legal guardian, who accepts full responsibility for the minor's participation. Separate booking and consent forms must be completed by the parent or legal guardian prior to the activity.

Where a parent or legal guardian accompanies the minor on the hike, they remain responsible for the minor's supervision throughout. Where a parent or legal guardian does not accompany the minor, LifeTrail acts as guide only. The parent or legal guardian retains responsibility for ensuring the minor is appropriately prepared, medically fit, and capable of participating safely. A signed consent form is required before the hike commences. LifeTrail reserves the right to decline participation for any minor where, in the guide's assessment, the hike is not suitable for that individual.

Health & Medical Disclosure

Participants must disclose all relevant medical conditions before the hike. LifeTrail may request additional information or medical clearance based on risk assessment. Failure to disclose relevant information may result in exclusion and may affect insurance coverage.

Gear, Safety & Preparation

Participants must arrive with suitable clothing, footwear, food, water, and any personal medication as outlined in the hike description. LifeTrail retains the final authority to turn away an unprepared client on the spot. Arriving unprepared or failing to meet safety requirements will result in exclusion from the hike without a refund.

Conduct & Participation

- Alcohol and illegal drugs are not permitted during hikes.
- Smoking and vaping are not permitted during hikes.
- Participants must follow guide instructions at all times.
- LifeTrail reserves the right to exclude a participant whose behaviour or condition presents a safety risk, without refund.

Guide Authority

All route, safety, and operational decisions made by the guide are final. The guide may alter, shorten, or end a hike at any time due to safety, weather, or participant considerations.

Withdrawal During a Hike

If a participant chooses to leave or must be evacuated during a hike, they are responsible for any associated transport, accommodation, or medical costs. Travel insurance is recommended.

Inclusions

Inclusions are listed on each hike's booking page. Changes may occur due to circumstances beyond LifeTrail's control.

Personal Property

Participants are responsible for their own equipment and belongings. LifeTrail is not responsible for loss, damage, or theft of personal property.

Photography & Media

LifeTrail may photograph or film hikes for promotional use. If you do not consent, please advise in writing before your hike.

NDIS & Third-Party Funding

Private Day Hikes are guided outdoor experiences regardless of payment source. Use of NDIS or other third-party funding does not alter the nature or conditions of the activity.

Waiver Requirements

A separate Participant Waiver is required before participation.

Questions & Communication

Please contact Didier directly before booking if you have any questions about suitability, preparation, or these conditions.

LifeTrail

Founder: Didier Monot

ABN: 67 658 838 920

WWC: 758112

Contact Details

Phone: 0410 756 065

Email: hello@lifetrail.com.au

Web: lifetrail.com.au

These conditions are governed by the laws of Western Australia. A separate Participant Waiver is required before participation.